# PERSONAL ADVISORS

### # KEEP IN TOUCH WIRRAL

The Right Side of Care

therightsideofcare.com

A Personal Advisor (PA for short) is someone from the local Authority that works with you when you reach the age of 16. They will work with you until the age of 25 if you want them to.

## **#KEEPINTOUCHWIRRAL**

### HOW OFTEN WILL MY PERSONAL ADVISOR BE IN TOUCH?

Your Personal Advisor has to be in contact at least once every 8 weeks but will discus how often you would like to be in contact with them whether its over the phone, texts, email or face to face.

### WHERE ARE PERSONAL ADVISORS?

Personal Advisors are based in Wallasey, Rock Ferry and Pensby in the social care offices. But they will come see you were ever you live in Great Britain.

### WHAT WILL YOUR PERSONAL ADVISOR SUPPORT YOU WITH?

Personal Advisors will try help you with anything that you want. This includes your pathway plan and your entitlements (see pathway plan/entitlements leaflet for more information).

### REALLY IMPORTANT AREAS PERSONAL ADVISORS WILL HELP YOU WITH

- Health,
- Education,
- Training and employment,
- Housing and homelessness,
- Budgeting and Benefits
- Basic life skills (for example cooking)

# Contacts

#### CHILDLINE

0800 1111 www.childline.org.uk

#### **BULLYBUSTERS**

0800 169 6928 Www.bullybusters.org.uk

#### CHILDREN'S COMMISSIONER FOR ENGLAND

020 7783 8330 www.childrenscommissioner.gov.uk

#### **OFSTED**

0300 123 1231 enquiries@ofsted.gov.uk

#### CHILDREN'S AND YOUNG PEOPLE'S PARTICIPATION AND ENGAGEMENT

0151 678 1936 Mob: 07799861764

### WIRRAL COUNCIL CENTRAL ADVICE AND DUTY TEAM (CADT)

0151 606 1008

#### CHILDREN'S COMPLAINTS OFFICER

0151 666 5677 Freephone: 0800 328 7770

#### WIRRAL COUNCIL EMERGENCY DUTY TEAM

0151 677 6557

