

# The Right Side of Care

## In Care Your Social Worker

The leaflets in this pack have been developed with children and young people from Wirral to give you some information when you first become looked after. You can also visit our website for children looked after, young people and care leavers: [www.therightsideofcare.com](http://www.therightsideofcare.com)

# What is a Social Worker?

There are lots of people who want to help you when you become looked after. Your social worker is one of them.

You will probably have had a social worker working with your family before you became looked after. When you become looked after they will visit to make sure you are happy and have settled in.

They will work with you, your family and your carers to make your life better.

**Your social worker is one of your main points of contact.**

Hi






My name is

your social worker






You can call me on

or email me at

### **It is my job to make sure you:**

-  Have a care plan and a placement plan.
-  Get the right care that you need.
-  Stay in touch with people who are important to you and monitor this as agreed in your care plan.
-  Are involved in the decisions about your life.
-  Have access to all of the services that you need to help you stay healthy, get a good education, and work with you and your carer to do this.

### **I will do this by:**

-  Visiting you regularly
-  Giving you my phone number and email address so you can get in touch with me.
-  Listening to your wishes and feelings and taking these into account when planning your care and your future.
-  Attending your review and other important meetings.
-  Working out a plan to make things better for you.

# Some useful contact numbers

## **Childline**

Tel: 0800 1111  
[www.childline.org.uk](http://www.childline.org.uk)

## **Childrens Commissioner for England**

Tel: 020 7783 8330  
[www.childrenscommissioner.gov.uk](http://www.childrenscommissioner.gov.uk)

## **Childrens and Young People's Participation and Engagement Team**

Tel: 0151 678 1936  
Mobile: 07799 861 764

## **Childrens Complaints Officer**

Tel: 0151 666 5677

## **Bullybusters**

Tel: 0800 169 6928  
[www.bullybusters.org.uk](http://www.bullybusters.org.uk)

## **Ofsted**

Tel: 0300 123 1231  
[enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk)

## **Wirral Council Central Advice and Duty Team (CADT)**

Tel: 0151 606 1008

## **Wirral Council Emergency Duty Team:**

Tel: 0151 677 6557